



## **PAYMENT TERMS**

- After placing the order, we will send you a proforma invoice with a 7-day due-date. The goods will be sent after crediting the payment to our account. The final invoice, unless otherwise stated, will be attached to the order.
- After 6 months of cooperation, it is possible to revise the payment morale and setting the orders for the invoice with 14 days due-date. In case of payment delay, your orders will be re-set to the proforma invoice method.

## **POSTAGE AND TIME OF DELIVERY**

- Orders 0-500 EUR - Shipping 20 EUR net (VAT charge will be added at checkout, at a rate given by the selected destination country). Orders from 501 EUR - Free Shipping
- For regions outside of European mainland, deliveries can be charged higher. To find out your exact shipping price for this area, please contact us.
- For some countries, maximum parcel weight applies. For heavier packages, shipping cost will be adjusted manually on the invoice. In case your parcel is heavier than the allowed weight for your country, we will contact you.
- CY, GR, FI, SE - Maximum parcel weight possible to ship: 20 kg
- The time of processing the order after crediting the payment to our account is 2 working days. Delivery time 2-5 working days depending on the speed of the carrier.
- Upon parcel reception, it is necessary to check the items against the invoice and report any inconsistencies to the manufacturer

## **WARRANTY PERIOD**

- All Bamboolik products are covered by a statutory warranty period of 24 months from the date of delivery. This warranty covers defects in materials and workmanship.
- Defects caused by improper use or maintenance will not be taken into account.
- You can find the complaint form at [www.bamboolik.eu](http://www.bamboolik.eu), please inform us at [korinkova@bamboolik.cz](mailto:korinkova@bamboolik.cz) that it has been filled

## **OTHERS**

- These wholesale conditions supplement the business conditions listed on [www.bamboolik.eu](http://www.bamboolik.eu). The seller accepts these conditions by creating a binding order.
- Conditions that are not listed in either of these two documents are governed by the Czech Commercial Code.

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